**Notice to Residential Customers**

Thank you for choosing CFT for your equipment needs. CFT will ship select items to residential customers. We would like to bring some important information to your attention to ensure a smooth experience.

**Commercial Refrigeration and Cooking Equipment**

When considering commercial-grade equipment for residential use, please be aware of the following factors:

* **Functionality and Heavy Use:** Commercial equipment is designed for heavy commercial use and may not meet typical consumer-level expectations in terms of aesthetics or ease-of-use.
* **Noise and Power Consumption:** Commercial cooking equipment is often louder than its non-commercial counterparts and consumes more power, reflecting its design for commercial-scale operations.
* **Heat Generation and Insulation:** Commercial equipment may not be as thoroughly insulated as consumer-level alternatives, leading to increased heat generation. Additionally, certain pieces may require ventilation and fire-suppression systems to comply with local codes.
* **Insurance and Warranty:** Installing commercial equipment in a non-commercial setting may void your homeowner's insurance and the equipment manufacturer's warranty.

**Shipment Denial for Residential Usage**

We reserve the right to deny shipment for residential use. In such cases, you will be promptly notified.

If you have any doubts about the suitability of a particular piece of equipment for non-commercial use, please contact our Customer Solutions Department for guidance.

**Return Policy**

* **Non-returnable Items:** Equipment, consumables, and special order items cannot be returned.
* **Return Period:** Regularly stocked, non-equipment items may be returned within 30 days from receipt provided they are unused and in the original manufacturer packaging.
* **Restocking Fee:** A 30% restocking fee applies to eligible returns.
* **Return Process:** Contact us before returning any part of your order. The return-shipping fee is your responsibility.
* **Credit Process:** Upon receipt and inspection of returned products, you will be credited for the item(s) amount minus the restocking fee.

**Item Policy**

For value-priced imported items, sources may change, resulting in slight variations from what is pictured or ordered in the past.